



## COVID-19 Update #3

April 2, 2020

The Nova Scotia Apprenticeship Agency continues to work hard to respond to the COVID-19 public health emergency. As a reminder, we are still open for business and you can continue to reach us by phone (1-800-494-5651), email ([apprenticeship@novascotia.ca](mailto:apprenticeship@novascotia.ca)) and through our [online transactions](#).

We understand the financial difficulty some of our apprentices are experiencing. For those of you who are eligible for the provincial progression or completion award, we will be processing those awards monthly rather than in September. For eligibility and to apply, please visit our [supports page](#). Provincial progression and completion awards that were submitted up to December 31, 2019 have been processed and eligible apprentices should receive the award in the next couple of weeks.

For those of you who are impacted by the deferral of training and examinations, we are continuing to review possible solutions. You will be contacted directly once decisions on your training or examination have been made.

Many apprentices have asked about the technical training schedule for 2020-2021. The schedule is being reviewed based on the impact of COVID-19 and is expected to be published by April 30. Once the schedule is published, the Agency will send an email to all apprentices.

To our employer partners, we continue to process START payments. The Government of Nova Scotia has also announced support for those of you who are negatively impacted by the global pandemic, which can be found [here](#).

Lastly, we have created a [Frequently Asked Questions](#) document that is housed on our website. Please visit it regularly for up-to-date information. We have also posted information on how to stay safe while working in your trade [here](#).

We will continue to update you as more information becomes available. Please contact us if you have any questions.